Offer

for

QM Process Library in BPMN 2.0 XML for compatible systems

from

Dipl.-Ing. Walter Abel Management Consulting

Hauptplatz 34/8A A-2070 Retz - subsequently called WAMC -

Quote - ID:\Author:Date of creation:ControlControl

V2.1.X - online Dipl.-Ing. Walter Abel 01. 04. 2022

Dipl.-Ing. Walter Abel Management Consulting

Hauptplatz 34/8A A-2070 Retz Tel.: +43 1 92912 65 Fax: +43 1 92912 66 Email: office@walter-abel.at Place of Jurisdiction: Vienna, Austria Dear Prospect!

Thank you for your interest in our QM Process Library in BPMN 2.0 XML for compatible systems. For this reason, we are pleased to provide you the attached

OFFER

1.) Scope of delivery

QM Process Library as zip-file in German or English or multilingual (German and English) version for BPMN 2.0 XML compatible systems, for download consisting of:

- Quality management processes according to QM as bpmn-file
- Interface diagrams as bpmn-file
- Embedded role descriptions as docx- and pdf-files
- Templates as docx- and pdf-files for:
 - Audit report
 - Audit plan
 - Audit planning
 - Audit protocol
 - Quality management report
 - Quality management manual
- Everlasting access to the TQM document archive of WAMC
- Reading access to the development system of WAMC to be able to assemble the components supplied (the assembly in the target system is not part of this offer)

Not included are the necessary licenses of the target system.

The QM Process Library is an as is tool to be adapted to the customer's requirements and specific process details, thus no update service makes sense and hence it is not included in the software license.

2.) Available versions

Following versions are available:

- QM Process Library German version as zip-file
- QM Process Library American English version as zip-file
- QM Process Library multilingual (German and American English) as zip-file

3.) Document Update Service

Connected with the QM Process Library is an everlasting access to the TQM document archive of WAMC. It contains all actual accompanying documents (templates, checklists, aso.) both in editable original format (.docx respective .xlsx) and in .pdf - format. This archive is growing continuously.

Thus, it is ensured that each customer of the QM process Library has access to all actual documents independent from the individual date of purchase.

4.) Price

The onetime fee for an everlasting unlimited number of users per company is

- € 1.490.- excl. VAT for the QM Process Library one language (German or English) as zip-file.
- € 2.490.- excl. VAT for the QM Process Library multilingual (German and English) as zip-file.

Please indicate the desired version in the order form. Supplies within the European Union will be invoiced without VAT in case of presenting a valid VAT ID.

5.) Delivery

After receiving of the payment from the customer the customer will be provided a download link for the QM Process Library including all embedded documents (in docx- respective xlsx-format) normally within one business day but latest within 3 business days.

6.) Reference

WAMC is entitled to use the customer as reference after placement of the order.

7.) Standard terms and conditions

Integrated and inseparable parts of this contract are the Terms of Use for QM Process Library (attachment A.).

8.) Validity

This offer is valid until December 31st, 2022.

9.) Concluding clauses

- Changes and amendments to this contract have to be done in writing including disclaimer of the written form.
- Salvatorian Clause: If one or more of the contractual terms are or become ineffective, the
 parties to this contract are obliged to substitute the ineffective terms by effective ones, which
 have nearly the same economical effect and the parties reasonably would have accepted the
 contract with the new clause(s).
- This contract is based on Austrian law. Place of jurisdiction is Vienna, Austria.

We hope to serve you in the future and look forward to the pleasure of receiving your order!

Best regards

Dipl.-Ing. Walter Abel Management Consulting

Dipl.-Ing. Walter Abel Managing Director

Attachments:

- A) Terms of Use for QM Process Library
- B) Order form